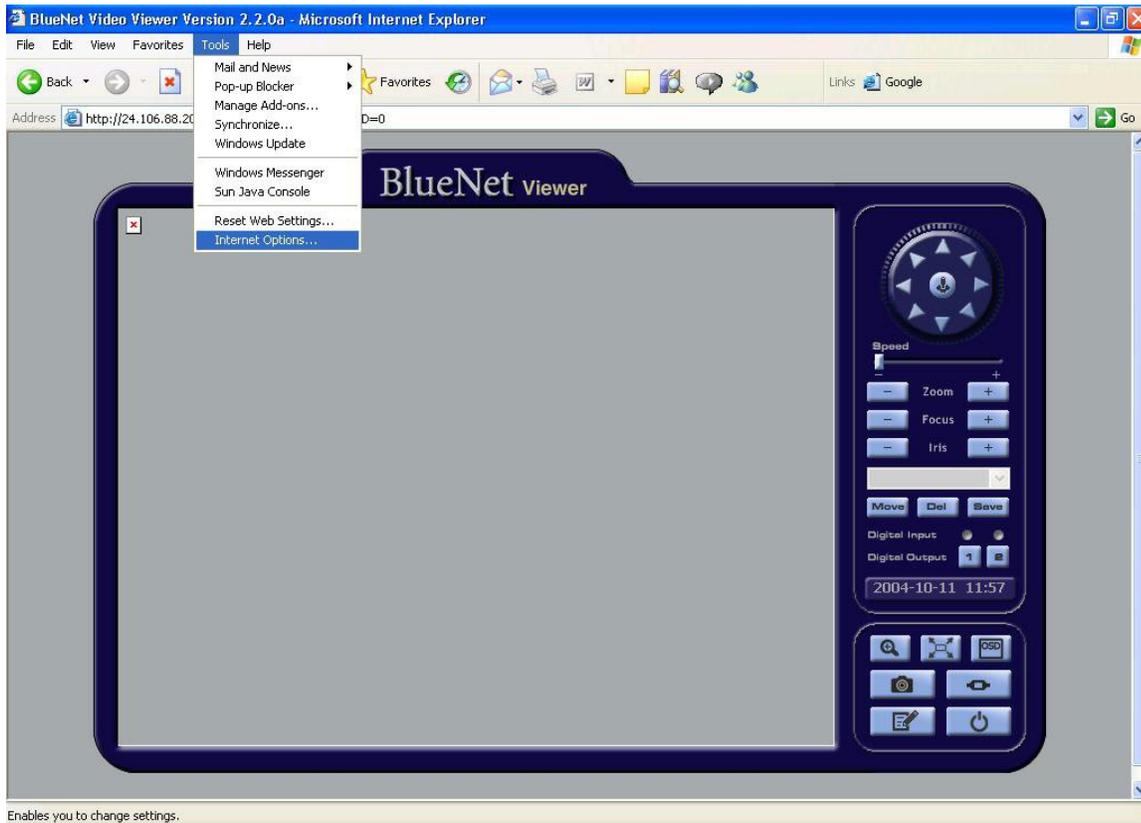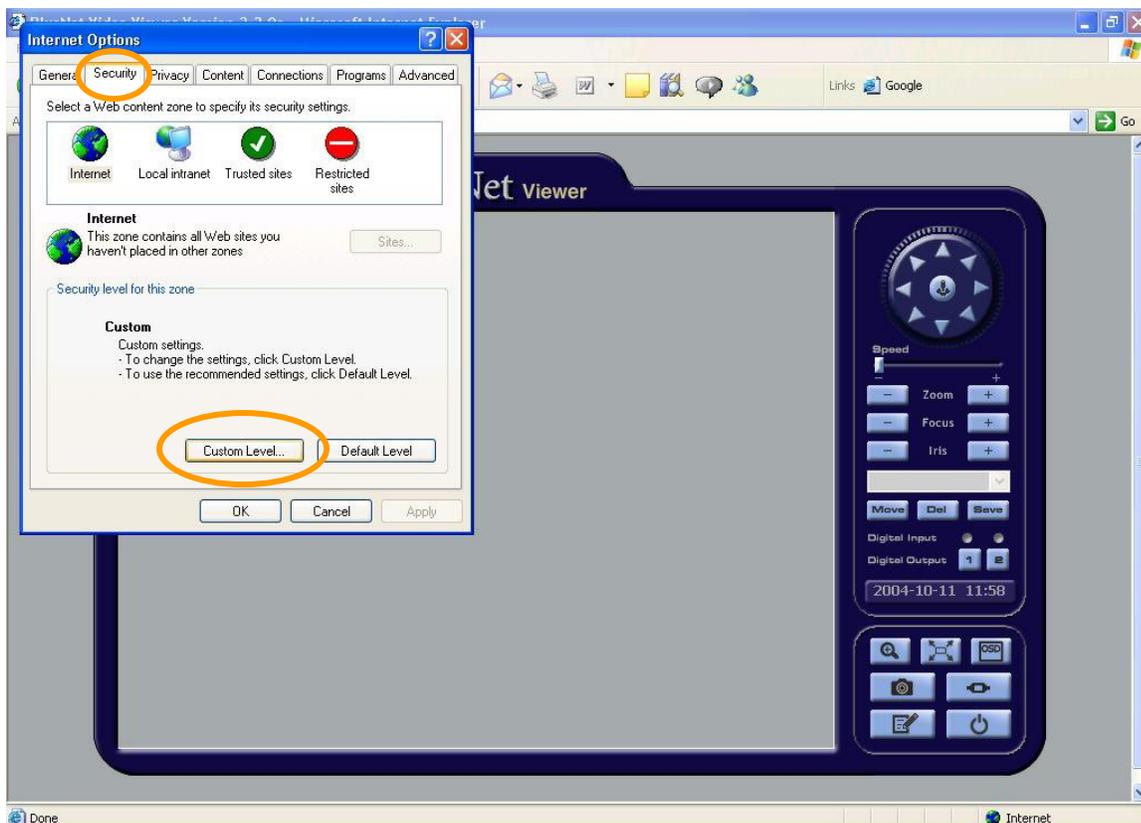# Enabling ActiveX controls for Bluenet Video On XP SP2
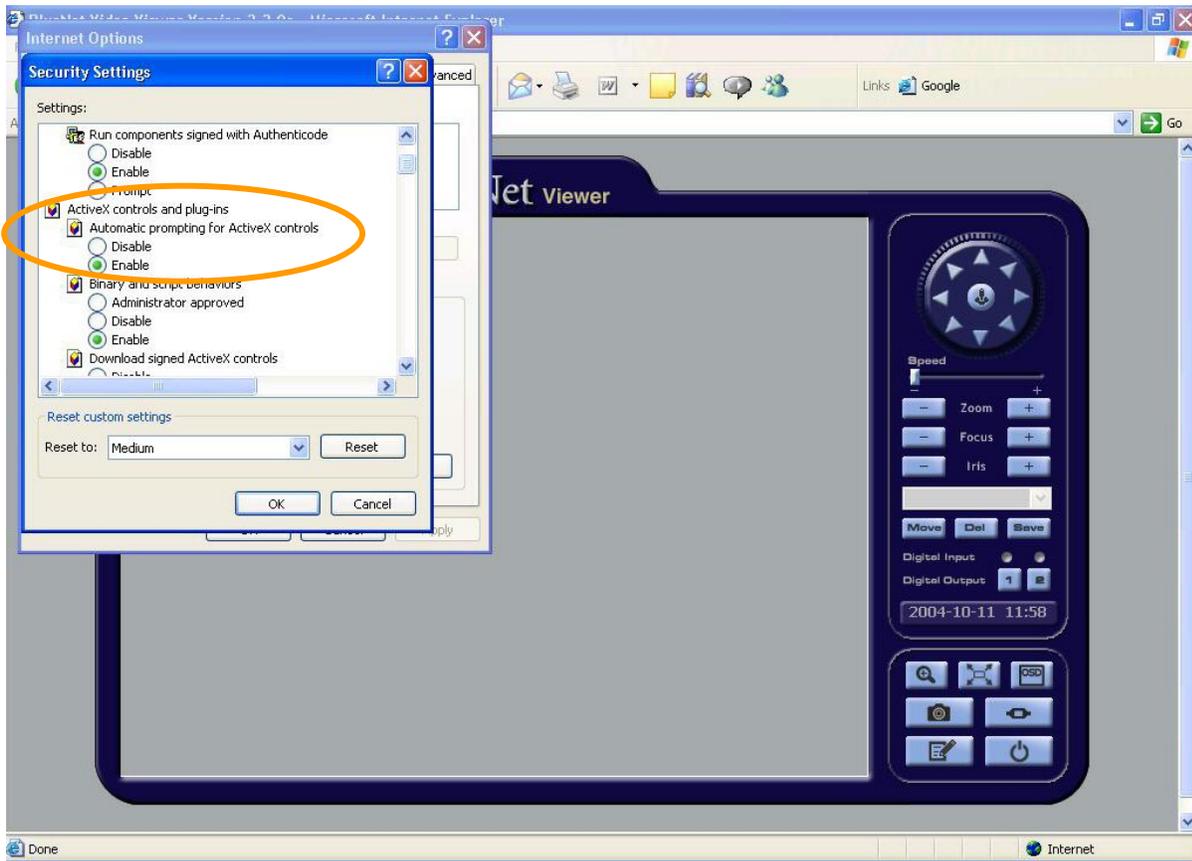
1. Open Internet Explorer
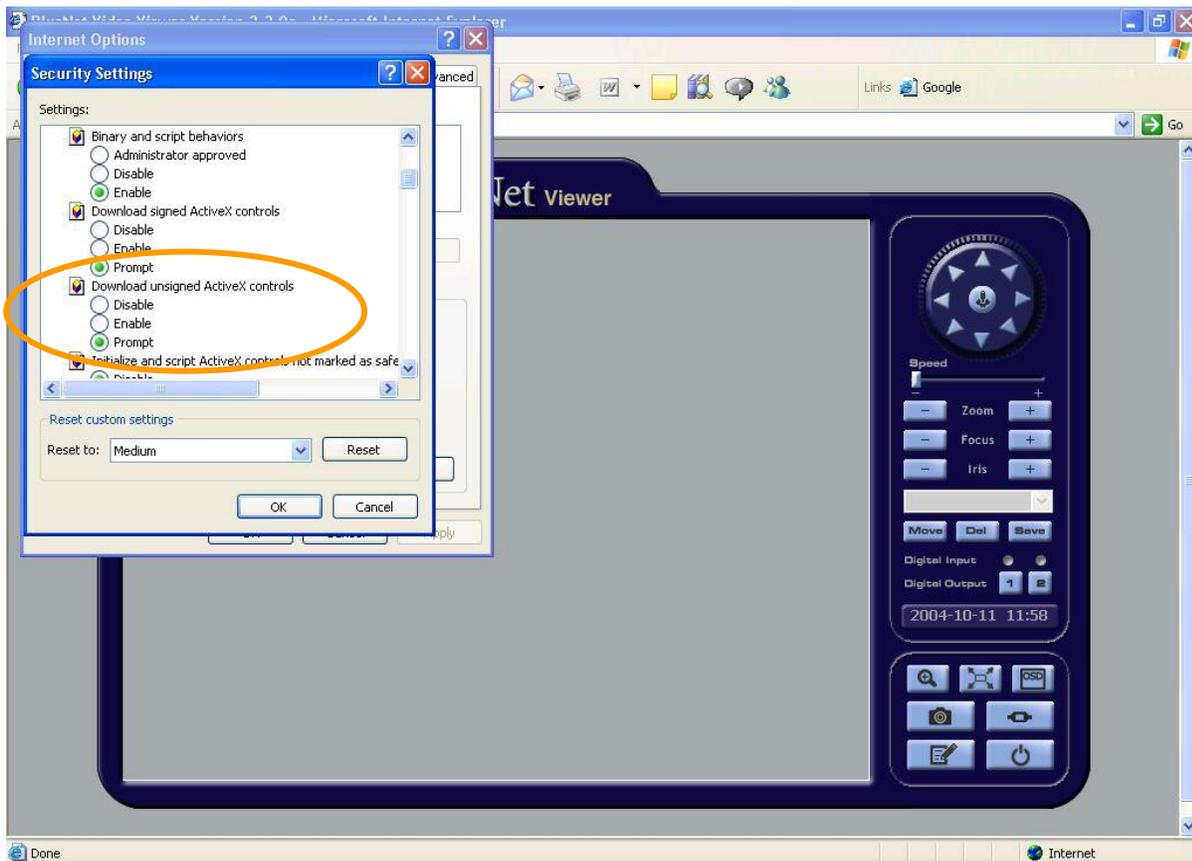2. Navigate to the Menu Bar and select 'Tools', then 'Internet Options…'

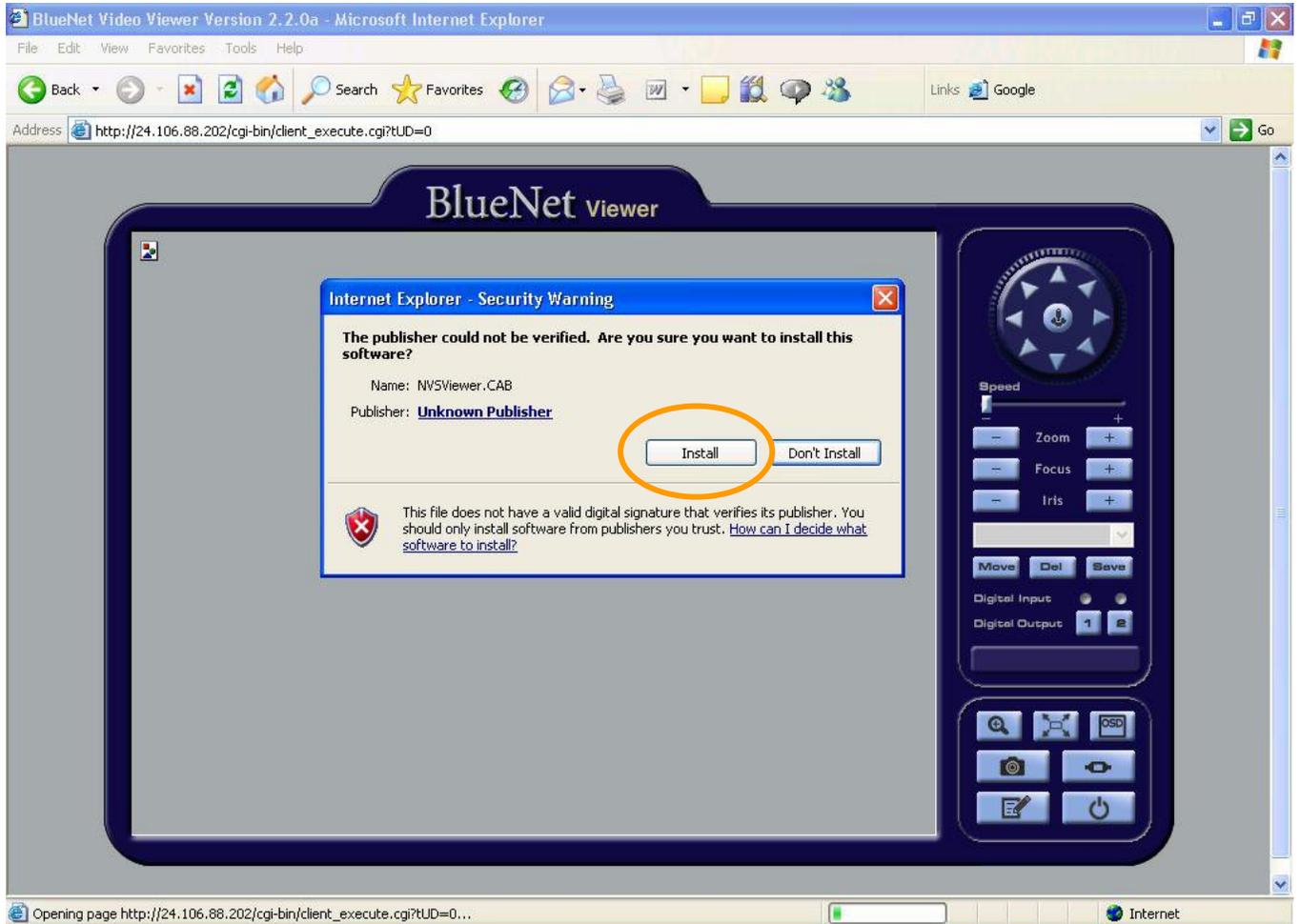3. Click the 'Security' tab and select 'Custom Level…'

4. Scroll down the list of security settings and ensure that the option for 'Automatic prompting for ActiveX controls' is marked as 'Enable'.

5. Continue scrolling down the list of security settings and ensure that the option for 'Download unsigned ActiveX controls' is marked for 'Prompt or Enable'.

6. After modifying those two settings click 'OK' to exit back to the Bluenet Video Viewer
7. Click the Refresh button or restart Internet Explorer
8. Access your Bluenet Server and when prompted, select 'Install'

9. After Installing the two ActiveX controls that the Bluenet utilizes, you will be able to view your video as normal.